



Community Boards – Our Future

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Agenda

- Introduction
- Overview of sector changes and their potential impact on Community Boards – Mick Lester
- Group discussions:
 - What is working well?
 - What could be improved?
 - 5 topics for group discussion
- Wrap-up

CBEC perspective

- Overview of current sector trends and changes and how these might affect Community Boards

Francis Group



- Performance specialists providing organisational development and performance improvement services. Francis Group builds the capability of our clients for sustainable world class performance through innovation.
- Established in 2002, Francis Group is proud of being a small firm that has achieved big things for our clients. We are a bespoke management consulting firm that has grown rapidly to provide services in New Zealand, Australia, Malaysia and the United Kingdom.
- Francis Group has assisted Auckland Council, Hutt City Council, Kapiti Coast District Council, Taupo District Council and Wellington City Council with strategic reviews, organisational development advice and process improvement projects.

Community Boards

- The purpose of a community board is to:
 - represent and act as an advocate for the interests of the community
 - consider and report on any matter referred to it by their council, and any issues of interest to the community board
 - make an annual submission to their council on expenditure
 - maintain an overview of services provided by their council within the community
 - communicate with community organisations and special interest groups in the community, and undertake any other responsibilities delegated by their council.

Community Boards into the future

- There will be more
- They will have a greater influence on local government
- They will have more power – delegations and responsibility
- They must establish an influential voice
- *How should they do this?*

What works well?

- What is working well now?
- Success stories
 - Group discussion (15 minutes)

Room for improvement?

- Are we achieving what we should be?
- What are the gaps, issues & challenges?
- What could be improved?
 - Group discussion (15 minutes)

Breakout groups: discussion topics

1. Getting the most out of zone meetings
2. Delegations or Terms of Reference
3. How CBEC can best help you
4. Relationship with Local Government NZ
5. Scope of CB activities – your ideas
 - Small group discussion (15 minutes)

Group 1: Zone meetings

- What do you want at zone meetings?
- How many to have every year?
- Most convenient place to have them?
- Most convenient times to have them?
- What would attract a healthy attendance at zone meetings?

Group 2: Delegations/ Terms of Reference

- Do you have Delegations or Terms of Reference?
- What do they include?
- Can they be improved and if so how?

Group 3: How can CBEC best support you?

- What is the best form of communication and do you receive all the communications from CBEC. If not why not?
- How can CBEC best get information to you?
- Should CBEC be a voice in the media on matters relating to CBs?

Group 4: Relationship with LGNZ

- This has improved in the last three years
- We have gained the respect of the LGNZ Council
- We must show by our actions that we deserve this respect, grow it and have our voice heard
- How can you provide CBEC with support to enhance this relationship?

Group 5: Scope of CB activities – your ideas

- Brainstorm ideas:
 - Carrying out the wishes of Council and deciding on issues referred to them?
 - Taking an active participation role in your community?
 - Taking a facilitating role within your community?
 - Being the innovator and source of original ideas of how your community can be assisted?
 - Taking an active role in “Good Neighbours initiative”?
 - Sharing success stories? If so in what format do you see this being done?
 - Are there alternative communication channels we should explore such as Facebook?
 - Co-opting young people to CBs to enable closer connection with their generation?
 - How can Community Boards be proactive in assisting the “Baby Boomers” in our communities?

Summary

- Community Boards into the future – what do we need to be effective?